# St John's Lutheran School Chaplaincy Program

### Aims and overview –

As a school St John's Lutheran primary School endeavours to provide support to parents in the development of the 'whole' child by not only providing a quality academic program but an educational experience that caters for their emotional, social and spiritual needs as well.

It is our aim through **The National School Chaplaincy and Student Welfare Program** to continue to focus on the social, emotional and spiritual well- being of the students and families in our community by the chaplain's involvement in

Whole school Values education program Relationship and restorative practices program Social and emotional education program Pastoral care program

### Access –

To access the chaplain for specific services or one to one sessions any member of St John's school community may make an appointment via –

Phone: 07 41623988

Email : jkot@sjls.qld.edu.au

Post : PO Box 506 Kingaroy Q 4610

#### Complaints handling -

In line with the restorative practices ethos of St John's any complaints about the chaplain or the services provided should be handled as follows-

- 1. Person to person communication with the chaplain
- 2. Complaint to be forwarded to Complaints Officer
- 3. Address the concern with the St John's principal

Every attempt should be made to resolve complaints at a local school level.

4. However, if a complaint cannot be resolved at the school level, or if a complainant does not wish to address their complaint to the school principal, they may be made directly to the Department by:

Email : <u>schoolchaplaincyandwelfarecomplaints@deewr.gov.au</u>

Post : NSCSWP Program Manager

GPO Box 9880 Adelaide SA 5001

Phone : NSCSWP Hotline 1300363079079 8am-6pm AEST Mon-Fri.

## School community consultation -

The Principal together with the St John's School Committee support and monitor the chaplaincy role and services within our school community.

At Parent & Friends meetings throughout the year reports and feedback are given regarding the running of the chaplaincy program. Opportunity is given for parents/guardians to ask questions and voice their support for this service.

In weekly school newsletters a Chaplain's Chat is included to inform and inspire our school community.

Enrolment agreements by parents/guardians to support the Christian ethos and Christian Studies program of St John's school are understood to extend to the supporting chaplaincy work within the school.

## Acknowledgements –

As a school community we say thank you to the Australian Government for initiating and giving ongoing support to this chaplaincy program.

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DISCLAIMER – The views expressed herein do not necessarily represent the views of the Australian Government Department of Education, Employment and Workplace Relations.